



State of New Jersey  
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*Governor*

LT. GOVERNOR SHEILA Y. OLIVER  
*Commissioner*

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### **Required Language for LIHWAP Communications**

Vendors must post the following on their websites:

The State Low Income Household Water Assistance Program (LIHWAP) can help you pay arrears for your water and sewer bills. The program may also be able to help address tax liens due to water and sewer arrears. To get more information and apply, go to [waterassistance.nj.gov](https://waterassistance.nj.gov) or call NJ211.

Vendors must include the following in any communications to customers regarding arrears:

The State Low Income Household Water Assistance Program (LIHWAP) can help you pay arrears for your water and sewer bills. The program may also be able to help address tax liens due to water and sewer arrears. To get more information and apply, go to [waterassistance.nj.gov](https://waterassistance.nj.gov) or call NJ211.

Vendors must include the following in text and email blasts regarding water and sewer arrears and resources:

Need help paying your water and sewer bills? The State LIHWAP program can help! To apply, go to [waterassistance.nj.gov](https://waterassistance.nj.gov) or call NJ211.

Vendors must include the bill insert supplied by DCA in all consumer bills. The insert can be found on DCA's website here: [https://www.nj.gov/dca/dhcr/offices/pdf/Bill\\_Insert.pdf](https://www.nj.gov/dca/dhcr/offices/pdf/Bill_Insert.pdf)